

BancTrust Investment Bank Limited

External Conflicts of Interests Policy

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1. Purpose

BancTrust Investment Bank Limited ("BancTrust") is committed, when providing services to its clients, to act always in the best interest of its clients and to put clients' interests ahead of its own. This Conflicts of Interest Policy (the "Policy") establishes the minimum standards to ensure that BancTrust's clients are treated fairly, honestly and professionally at all times and for BancTrust to take all appropriate steps to identify and to prevent or manage conflicts of interest both between BancTrust and its clients and between a client and another client.

2. Scope and Applicability

This Policy covers all BancTrust's operations in the UK, and any of its affiliates providing services to it.

All relevant BancTrust staff are required to take all appropriate steps to identify, prevent and manage any conflicts of interest.

3. What is a Conflict of Interest?

A conflict of interest is a conflict that arises, or may arise, in the course of BancTrust providing services to its clients which may favour or benefit BancTrust (including its managers, employees, or any person directly or indirectly linked to BancTrust by control, together a "relevant person") over a client of BancTrust or a client's interest over another client's interest.

A conflict of interest may arise in the following circumstances where BancTrust or a relevant person:

- Is likely to make a financial gain or avoid a financial loss at the expense of its client;
- Has an interest in the outcome of the service provided to its client, which is different from the client's interest in that outcome;
- Has a financial or other incentive to favour the interests of one client or group of clients over the interests of another client;
- Carries on the same business as a client;
- Receives or will receive an inducement from a third party in relation to a service provided to a client, in the form of monetary or non-monetary benefits or services; or
- Is in possession of information obtained in the ordinary course of its business which would benefit the individual, BancTrust affiliate or a client, but such information is not publicly known.

4. Identifying Conflicts of Interest

BancTrust will take all appropriate steps to identify, manage or where necessary prevent actual and/or potential conflicts of interest. All staff are required to identify and escalate any identified conflicts of interest.

5. Types of Conflicts of Interest

BancTrust provides corporate finance, investment research, prime services (arranging custody), securities financing, Treasury and FX services, and conducts client and proprietary trading. It has identified the following types of conflicts that are related to the services that it provides:

- Client v Client - between clients with competing interests;
- Client v Employee - between the clients and personal interests of staff of BancTrust that may be different;
- Client v Firm - between clients and BancTrust where their respective interests with a particular outcome maybe different;
- Employee v Employee – between the personal interests of staff of BancTrust or business units with competing interests;
- Employee v Firm - between the personal interests of staff of BancTrust and BancTrust where their respective interests with a particular outcome may be different; and
- Firm v Firm - those between BancTrust and any other company within the BancTrust Group with competing interests.

BancTrust maintains a Conflicts Register detailing the specific conflicts that have been identified per business area relating to the above types of conflicts of interest and which sets out the procedures to be followed and measures to be adopted to prevent or manage such conflicts.

6. Managing and Preventing Conflicts of Interest

BancTrust has implemented policies and procedures to manage and where necessary prevent conflicts of interests. These policies and processes include:

- Outside Business Interests ("OBIs"): A conflict of interest may arise in respect of OBIs that may affect the abilities of the BancTrust employee to perform their role or to fulfill the obligations of BancTrust. OBIs must be declared upon joining BancTrust and as and when a change occurs.
- Personal Relationships: A conflict of interest may arise in respect of personal relationships between the BancTrust employee and individuals or entities within the industry or connected to BancTrust. Personal relationships must be declared upon joining BancTrust and as and when a change occurs.
- Personal Account Dealing: A conflict of interest may arise as a result of personal trading activities of BancTrust employees. BancTrust has implemented notification and approval processes designed to ensure that an individual's trading decisions are not related to the role they perform or based on information obtained during the course of business with clients.
- Inducements: An inducement is a payment or non-monetary which is given or received, such as:
 - (a) Gifts and Entertainment: Conflict of interests may arise when giving or receiving gifts or entertainment. BancTrust employees must determine whether a gift or entertainment is appropriate and must consider the following factors:
 - Is designed to enhance the quality of the service to the client;
 - Could infringe the duty of the BancTrust employee to act in the best interests of the client;
 - Could adversely affect the clients' interests; and
 - Does not encourage the recipient to act improperly.

Clear parameters have been established for staff to provide and accept gifts and entertainment.
 - (b) Remuneration: Conflicts of interest may arise if a BancTrust employee is paid in a way that conflicts with BancTrust's risk appetite and the interests of its clients. BancTrust has a Remuneration Policy which is designed to encourage responsible business conduct and the fair treatment of clients.
 - (c) Bribes: BancTrust has a zero tolerance to bribery and corruption. BancTrust has an Anti-Bribery & Corruption Policy and provides annual training to remind BancTrust employees of this policy and its requirements.
- Integrity and Conduct: BancTrust sets high standards of integrity and conduct. BancTrust employees are required to ensure clients are treated fairly, honestly and professionally at all times. A conflict can occur if a BancTrust employee uses their professional position to acquire a personal benefit or for the benefit of another person, or to cause detriment to BancTrust or its clients. BancTrust provides induction training to all new employees conveying the individual's responsibilities. An ongoing training programme reiterates to BancTrust's employees the requirements and responsibilities to its clients.

- Order Handling: Conflicts of interest can arise as a result of preferential treatment of certain clients. To ensure that BancTrust clients are treated fairly, and that BancTrust employees take appropriate steps to achieve the best overall result for its clients, all orders are required to be handled in accordance with BancTrust's order execution and best execution policies.
- Client Confidentiality: BancTrust employees must adhere to confidentiality rules and must maintain their clients' anonymity at all times. Market colour may be provided to clients as long as the information is generic and it is not possible to identify a client and/or its trading activity from the information provided. Any requests by clients for specific information on other clients will be refused. Information barrier/ segregation conflicts of interest may arise from the proximity of BancTrust's business areas whereby information becomes available to individuals who may benefit. BancTrust has policies and procedures in place to restrict and prevent access to confidential information.
- Third Party Service Providers: Conflicts of interest may arise as a result of the use of third-party service providers whereby information acquired in the course of a relationship could lead to a commercial advantage for BancTrust or the third party. Appropriate agreements are put in place by BancTrust to govern the relationship between it and third-party service provider which will contain appropriate provisions in respect of confidentiality and conflicts of interest.

7. Disclosure Obligations

As a last resort and in situations where BancTrust has no other means of managing a conflict or the controls in place are not deemed sufficient to protect the interests of its clients, the conflict of interest will be disclosed to the clients for the client to take an informed decision as to whether they wish to continue doing business with BancTrust in that circumstance. These disclosures will be provided prior to entering into a relationship and conducting business on behalf of the client.

8. Declining to Act

Situations may arise where it is not possible to manage a conflict of interest and it is deemed in the best interest of the clients for BancTrust to decline to act on the client's instruction.

9. Policy Monitoring and Review

BancTrust will monitor and assess the effectiveness and adherence to this Policy. Any required amendments will be applied as soon as practically possible. BancTrust's risk-based ongoing monitoring programme includes the monitoring of all identified conflicts and identifying any potential conflicts. The monitoring includes, but is not limited to:

- Review of Personal Account dealing;
- Review of gifts and entertainment given and received; and

- Communications monitoring to review adherence to client confidentiality.

Any Policy breaches will be reported to the Chief Compliance Officer. This policy will be reviewed annually or when material changes occur.